

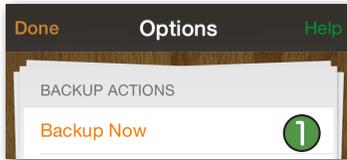


# Save and Restore Backups using iTunes File Sharing

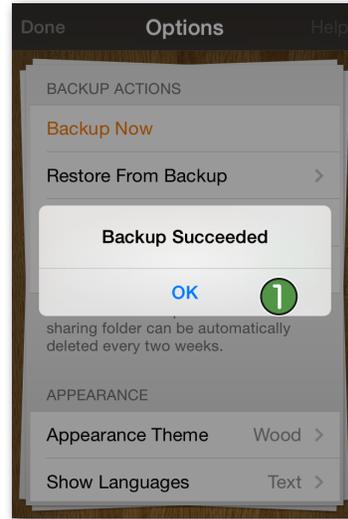
**Pictello** (iPad, iPhone and iPod touch). In this tutorial you will learn how to create, save and restore Pictello library backups with iTunes File Sharing using the dock connector.



To back up your Pictello library, open Pictello and tap the *Options* button ① in the bottom-right corner of Library View.



Scroll down to the “Backup Actions” ① section, and then tap *Backup Now*.



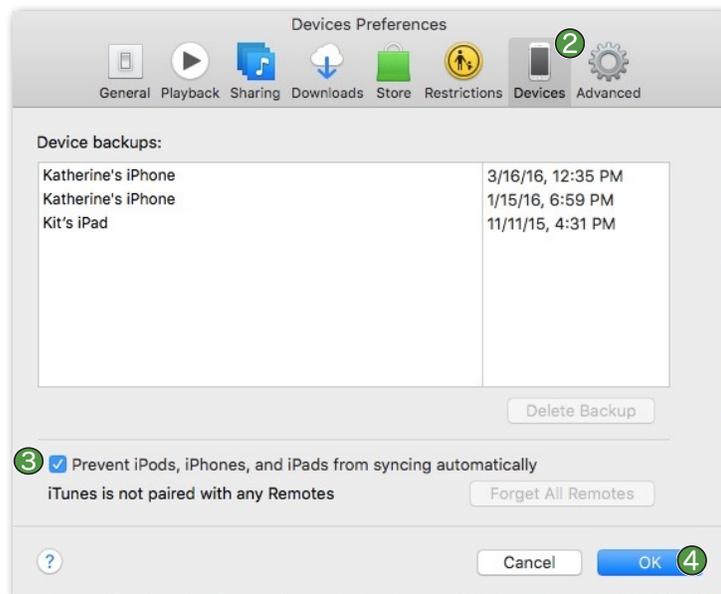
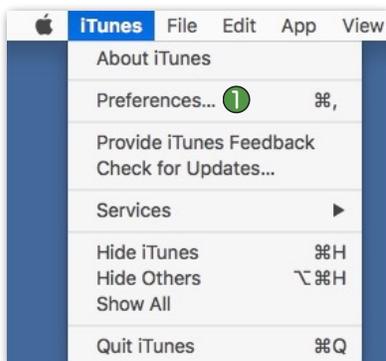
You will see a message letting you know the backup succeeded. Tap *OK*. ①

Now you can proceed to connect your device to your computer.

**Important Note:** If you are connecting your device to a computer you do not usually sync your device to, be sure to disable iTunes' automatic syncing so you do not overwrite your device's contents! Follow these steps **before** you attach your device to **any** new computer, or any new user account on a computer that has multiple accounts.

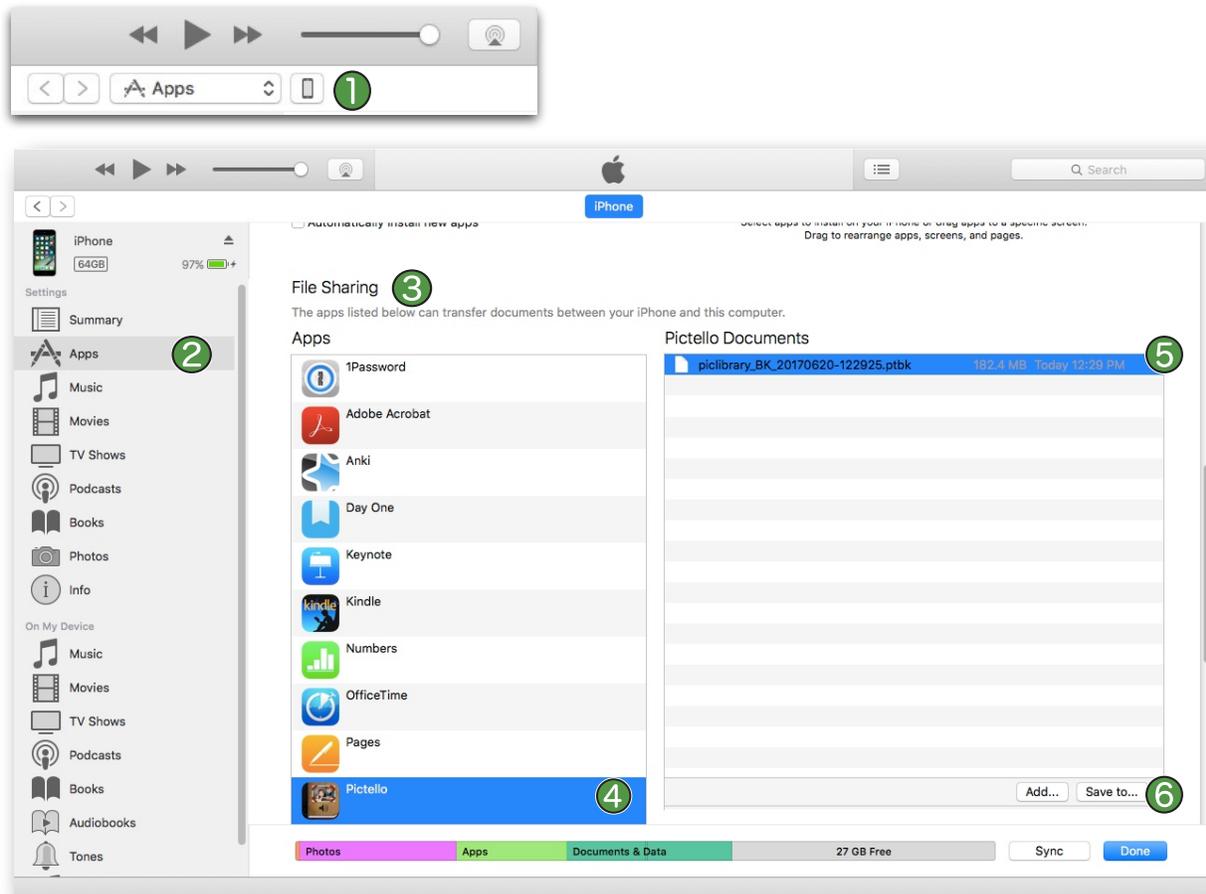
**Mac:** Make sure iTunes is the active application, and then select the iTunes menu at the top left corner of the screen, next to the Apple icon. Click on *Preferences* ①, then click the *Devices* ② tab in the window that appears. Click the check box for *Prevent iPods, iPhones, and iPads from syncing automatically*. ③ Then click *OK*. ④

**Windows:** In the top toolbar, click *Edit*, then *Preferences*. Then, follow the directions above for Macs.





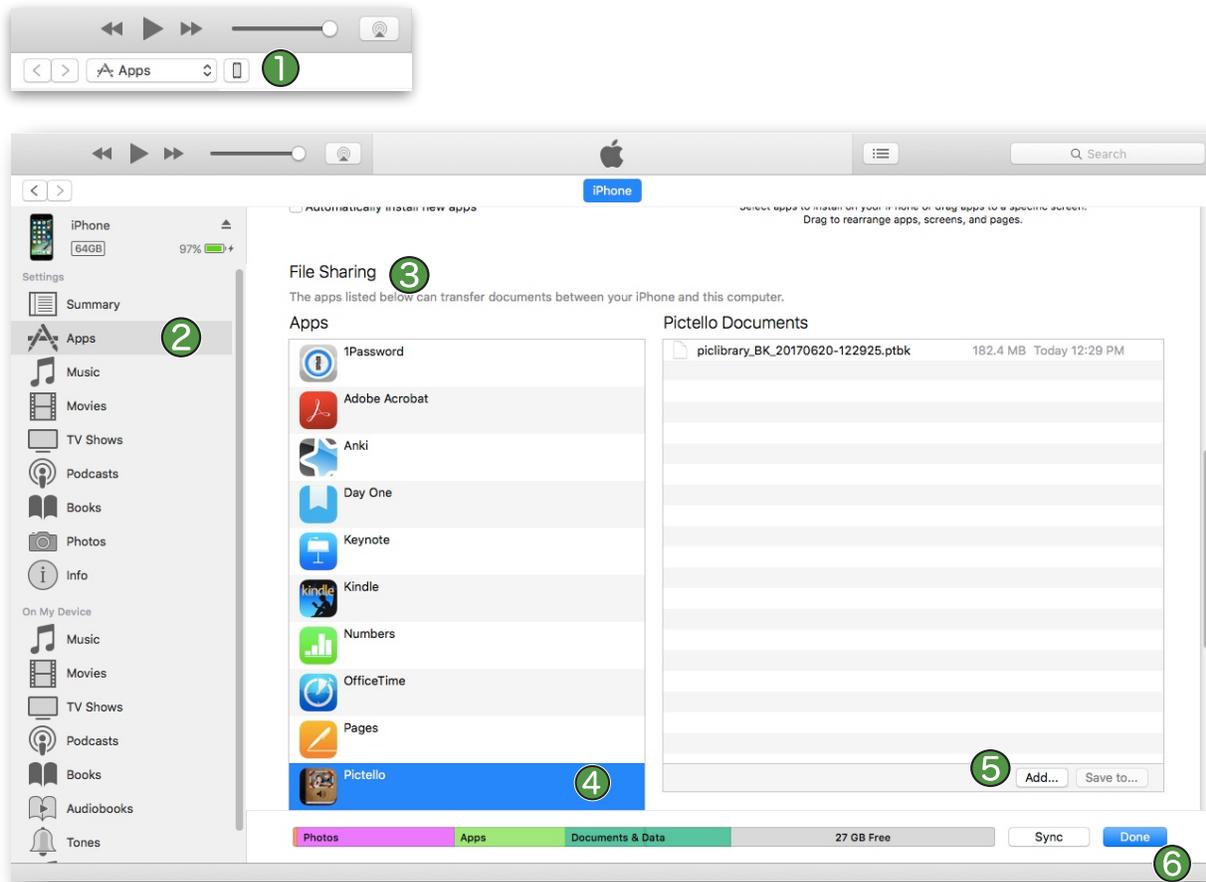
## Saving Backups to Your Computer using iTunes File Sharing



- First, physically connect your device to your computer using a Lightning to USB connector cable. (The one you use to plug the device into its charger will work.)
- Go into the iTunes application on your computer.
- In the top left section of your screen, click the icon of your device. ①
- Click *Apps* ② in the left iTunes sidebar.
- Scroll down the page until you reach the File Sharing ③ section.
- Select *Pictello*. ④
- In the Pictello Documents list, all the Pictello stories and library backup files that have been exported to iTunes from your device will be visible. Pictello library backup files end with .ptbk. Select the backup you want to save ⑤ and click the *Save to...* button ⑥ to save the backup on your computer.
- You are now done transferring the backup to your computer. If you like, you can rename the file (but keep the extension .ptbk), copy the file to another computer or put it on a USB stick. You can also use this backup to restore another device running Pictello to the exact same library contents.



## Transferring a Backup from Your Computer using iTunes File Sharing



- First, physically connect your device to your computer using a Lightning to USB connector cable. (The one you use to plug the device into its charger will work.)
- Go into the iTunes application on your computer.
- In the top left section of your screen, click the icon of your device. ①
- Click *Apps* ② in the left iTunes sidebar.
- Scroll the page down until you reach the File Sharing ③ section.
- Select *Pictello*. ④
- Click the *Add ...* ⑤ button at the bottom of the Pictello Documents list and choose a file with the .ptbk extension from your computer that will then be uploaded to Pictello.
- Depending on the iOS version your device is running, the file may sync automatically to your device, or you may need to click the *Done* button. ⑥

Note that if this is not the computer you usually sync your device to, syncing will *not* sync photos, music or apps to the device if you have followed the steps on page 1 of this tutorial to disable automatic syncing. In this case, the sync button will only cause the iTunes File Sharing folder to be synchronized with the device.

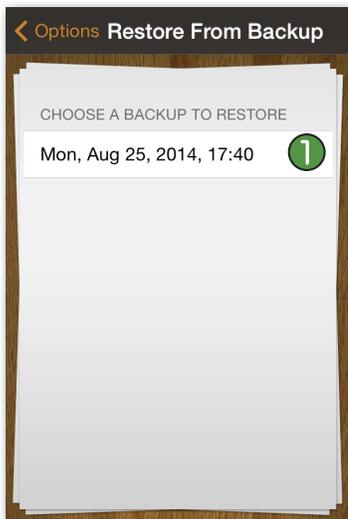


## Restoring a Backup

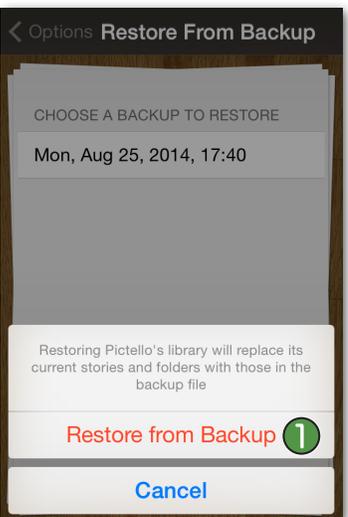
To restore your Pictello library, open Pictello and tap the *Options* button **1** in the bottom-right corner of Library View.



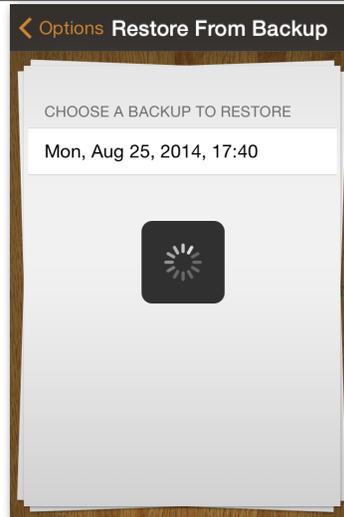
Scroll down to the “Backup Actions” section, and then tap *Restore From Backup*. **1**



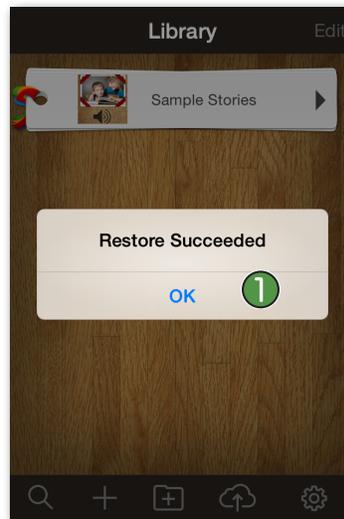
Tap the backup **1** you want to restore.



Tap *Restore from Backup*. **1**



Wait while the backup restores.



When finished, tap *OK*. **1**

### A Note About iTunes File Sharing

Sometimes when transferring a Pictello Library backup using iTunes File Sharing, it may not show up under Restore From Backup. To solve this, press the Home button on your device to return to your home screen. Next, quickly press your device's Home button twice to bring up the multitasking bar. Tap and hold the preview of Pictello and drag it upwards out of the line of running apps. Press your device's home button to close the multitasking bar, open Pictello, navigate to *Options > Restore From Backup* and see if your backup has appeared.



## Deleting Backups

There are two ways to delete Pictello backups you have created. *Delete Backups* allows you to choose specific backups to delete. You can enable *Auto-Clean* to have Pictello automatically delete saved backups of your Pictello library every two weeks.

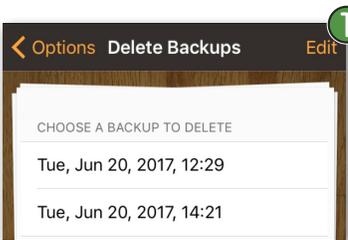


To access these functions, first open Pictello and tap the

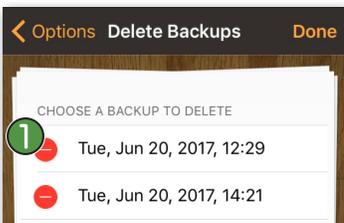
*Options* button 1 in the bottom-right corner of Library View.



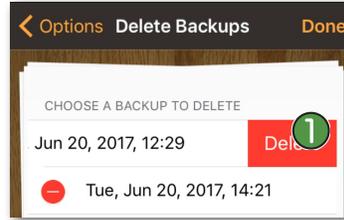
If you want to choose specific backups to delete, tap *Delete Backups*, 1 then continue following these instructions. You can enable or disable *Auto-Clean* simply by toggling its setting. 2



Tap *Edit* 1 to choose a backup to delete.



Tap the red circle button 1 next to the backup you want to delete.



Tap the *Delete* 1 button to confirm you want to delete this backup.